

## OUR SERVICES

- Assumption of management of existing books of claims.
- Individual Claims on specific assignment basis.
- New claims. Cradle to grave or specified period.
- Audits of existing claims.
- Reserve audits.
- Filing of state forms.
- State specific EDI filings.
- Medical fee adjudications.
- Online reporting.
- Online access to claims data.



### HOME OFFICE

P.O. BOX 660988

BIRMINGHAM, ALABAMA 35266-0988

888.823.4496 • 205.870.3245 (FAX)

[www.cghinsurance.com](http://www.cghinsurance.com)

### BRANCH OFFICES

LEXINGTON, KY • JOHNSTOWN, PA

### OUR MISSION:

To establish long term relationships by providing exceptional service in an ever-changing medical, legal and regulatory environment.



OFFICES: BIRMINGHAM, ALABAMA (HOME OFFICE)  
LEXINGTON, KENTUCKY • JOHNSTOWN, PENNSYLVANIA

## OUR APPROACH

TO ASSURE QUALITY SERVICE WE RELY ON  
OUR CORE PHILOSOPHY:

- *We get to know you and your business needs. Your's are the goals that matter.* Each client is unique and deserves a personalized plan and course of action.

- The best claim results come from early and continuing intervention and communication. A work-related accident is an unexpected event in your employee's life. Not only must they deal with physical injury, they are dealing with changes in every facet of their routines. We need to help them cope and navigate a return to you and to their pre-injury status. We help you by helping them.



- Each state and jurisdiction has its own set of rules and regulations. *We want you to concentrate on running your business. Let us deal with all your compliance issues.*

Our choice to specialize in one area of the insurance business assures you of quality service. Our choice to limit our services geographically assures you of expertise in your community.

- *Containing costs related to claims handling is important. We assure good medical and legal management of your claims.* We know that fraud exists in the claims arena and exercise diligence in detecting it and pursuing prosecution. We always consider the possibility of third parties who may have legal liability when investigating claims.

OUR CORPORATE FAMILY:  
CGH Claims Service is one of the CGH Insurance Group of companies.

Our origins were in our service to American Mining Insurance Company, the centerpiece of our Group. CGH Group also has an MGA, an insurance product software company and other insurance industry affiliates.

## OUR CORE VALUES:

*Successful claims management is achieved when all stakeholders come together for a fair and equitable resolution of claims.* That goal is best served by starting with experienced claims professionals who can assist each partner in achieving their individual goals.

